

Federal Assistance for Maui Survivors Tops \$125 Million

Since wildfires swept over the Island of Maui Aug. 8, more than **\$125.16 million** in federal assistance has been approved for **5,756** households. FEMA is working closely with Maui County, the State of Hawaii and federal and nonprofit partners, with a commitment to helping Maui residents continue their recovery.

Recovery by the Numbers

- FEMA has approved **\$26,172,161** for individuals and households, including:
 - **\$12,512,400** approved for housing assistance; and
 - **\$13,659,761** approved for Other Needs Assistance.
- The U.S. Small Business Administration has approved **\$98,993,300** in disaster loans for affected Maui homeowners, renters and businesses.
- Three Maui County Disaster Recovery Centers are open in Kahului, Lāhainā and Makawao. At the centers, survivors can speak to FEMA specialists, get help applying for disaster assistance, connect with voluntary organizations and access other federal and state resources. The centers are open from 8 a.m. to 7 p.m. seven days a week. The Lāhainā Disaster Recovery Center will close at 3 p.m. today. Some **10,096** survivors have visited the Disaster Recovery Centers since the first center opened Aug. 16.
- **812** federal responders are on the ground today assisting survivors.

Key Messages

The American Red Cross Continues to Assist Wildfire Survivors

- The American Red Cross is providing funeral assistance, mental health assistance and other services to survivors, including survivors who are not eligible for some FEMA programs. Disaster survivors are encouraged to schedule an appointment with the Red Cross at [RedCross.org/HIhelp](https://www.redcross.org/HIhelp) or speak to a Red Cross representative at any Disaster Recovery Center.

Continued Rental Assistance for Maui Wildfire Survivors

- Residents of Maui who were affected by the Aug. 8 wildfires and received an initial rental assistance from FEMA may be eligible for continued rental assistance. If you need continued rental assistance, complete an Application for Continued Temporary Housing Assistance. To request the form, or to get help completing it, call the **FEMA Helpline at 800-621-3362**. Learn more: <https://www.fema.gov/fact-sheet/continued-rental-assistance-maui-wildfire-survivors>



How to Appeal FEMA's Decision

- An appeal is a written request to FEMA to review your application for disaster assistance. It is also an opportunity to provide new or additional information not previously submitted that may affect FEMA's decision. Submit your appeal to FEMA within 60 days of the date on the determination letter. Call the **FEMA Helpline at 800-621-3362** for more information. Learn more: <https://www.fema.gov/fact-sheet/how-appeal-femas-decision-10>

Visit MauiRecovers.org for Reopening and Recovery Information

- Wildfire survivors can visit the Maui County website **Maui Recovers** (mauirecovers.org) for comprehensive information about re-entry to damaged areas, safety alerts and debris removal. You can also sign up for text or email updates and get answers to frequently asked questions.
 - Two more zones within burned area have reopened to the public: **5B**, the Lāhainā Cannery Mall, and zone **5E**, covering some of the businesses on Kupuohi and Ulupono streets.
 - Maui county will begin to allow residents of zones that have been cleared of hazardous materials **to return to their property as soon as Sept. 25**. Subscribe for the latest updates: <https://www.mauirecovers.org/sign-up>
 - Representatives of Maui County and the Retired Senior Volunteer Program, or RSVP, will be at the Lāhainā Civic Center Gymnasium to help residents complete and submit their re-entry forms. This service is offered from **8 a.m. to 4 p.m. daily**, except **today**, when help will be provided from **8 a.m. to 3 p.m.**
 - Check the Lāhainā Re-entry Map for the most current information: <https://mauicounty.maps.arcgis.com/apps/dashboards/0530ad1257494d00b20093135f843f52>
 - Go to <https://www.mauinuistrong.info/getsupport> to find a comprehensive directory of state, county, community and nonprofit sources of assistance.

Apply Now for D-SNAP Benefits; One Day Left

- Maui wildfire survivors can apply for Disaster Supplemental Nutrition Assistance, or D-SNAP, benefits **through Sept. 23**. D-SNAP benefits can be used to buy food at grocery stores and other authorized retailers that accept electronic benefit transfer, or EBT. **The application period closes tomorrow.**
 - D-SNAP benefits are available to people whose primary residences or place of employment are in Lāhainā or Kula (ZIP codes 96790, 96791 and 96767).
 - Apply in person at one of seven locations on Maui, O'ahu, Kaua'i, Moloka'i or the Big Island. See a complete list of application sites and application days: <https://humanservices.hawaii.gov/blog/hawaii-disaster-snap-program-launches-monday-september-18-2023/>



- For more information, contact the state Department of Human Services Public Assistance Information System at **855-643-1643** or visit <https://humanservices.hawaii.gov/>

Get Repair, Rebuilding Advice on Maui Through Sept. 23

FEMA has teamed up with the Home Depot in Kahului to provide free information and tips on how to make homes stronger and safer. FEMA specialists will be available to answer questions and offer home-improvement tips and proven methods to help prevent or reduce damage from disasters. FEMA specialists at Home Depot, 100 Pakaula Street, **will be available 7 a.m. to 5:30 p.m. today and tomorrow, Sept. 23.**

FEMA Job Fairs Planned for Today and Sept. 23

- FEMA is hiring! Four job fairs will be held today and tomorrow, Sept. 23, in Makawao and Lāhainā, where you can apply for a chance to join the team helping people before, during and after disasters. The Job Fairs will be held at the Lāhainā Civic Center today and tomorrow. Read more: <https://www.fema.gov/press-release/20230919/join-fema-team-visit-job-fair-sept-20-23>.
- You can also apply online:
<https://www.usajobs.gov/Search/Results?l=Hawaii&k=%22local%20hire%22>

You Have Until Oct. 26 to Apply for Disaster Unemployment Assistance

- Residents who lost their jobs as a direct result of the Maui wildfires and live or work in Maui County now have until **Thursday, Oct. 26**, to apply for **Disaster Unemployment Assistance**. To be considered, applicants must be ineligible for other kinds of unemployment assistance. Apply online at huiclaims.Hawaii.gov/#/

New Process for Helping to Identify Fire Victims

- Maui County has begun an appointment-based system for collecting DNA from family members of the missing. Call **808-270-7771** or send an email to FAC@mauicounty.gov to schedule an appointment.
 - Family members living on the mainland or outside the United States should continue to call the FBI at **808-566-4300** or go online to HN-COMMAND-POST@ic.fbi.gov for information on how to contribute DNA

U.S. Small Business Administration

- The U.S. Small Business Administration offers several kinds of low-interest loans to disaster survivors.
- The Small Business Administration is offering low-interest disaster loans to survivors, including up to \$500,000 for homeowners to repair or replace their homes and up to \$100,000 in personal property loans for homeowners and renters to replace damaged or destroyed personal property. To apply to SBA online, or to download applications, go to <https://DisasterLoanAssistance.sba.gov/>; call SBA's Customer Service Center at **800-659-2955**, or email DisasterCustomerService@sba.gov



- The deadline to apply for FEMA assistance and a low-interest disaster loan from the U.S. Small Business Administration is **Tuesday, Oct. 10**. The last day for small businesses, small agricultural cooperatives and most private nonprofit organizations to apply for an SBA economic injury loan is **Friday, May 10, 2024**.
- To apply online or to download an application, go to <https://DisasterLoanAssistance.sba.gov/>. You may call SBA's Customer Service Center at **800-659-2955** or email DisasterCustomerService@sba.gov for more information or to have a loan application mailed to you. For people who are deaf, hard of hearing, or have a speech disability, dial 711 to access telecommunications relay services. Completed paper loan applications should be mailed to **U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155**.
- For more information, go to <https://www.sba.gov/hawaii-wildfires>.

Additional State and Voluntary Actions

- **The Council for Native Hawaiian Advancement** is connecting survivors to a variety of community support services at its Kāko'o Maui Resource Hub at 70 Ka'ahumanu Avenue in Kahului. **The Resource Hub is open 10 a.m. to 6 p.m. daily.**

For the latest information on the Maui wildfire recovery efforts, visit mauicounty.gov and fema.gov/disaster/4724. Follow FEMA on social media: [@FEMARegion9](https://twitter.com/FEMARegion9) and facebook.com/fema. 6

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FEMA's mission is helping people before, during, and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency and/or economic status. If you believe your civil rights are being violated, call the Civil Rights Resource line at 833-285-7448.

