

Federal Assistance for Maui Survivors Tops \$103 Million

Since wildfires swept over the Island of Maui Aug. 8, more than **\$103 million** in federal assistance has been approved for more than 5,500 households. FEMA is working closely with Maui County, the State of Hawaii and federal and nonprofit partners, with a commitment to helping Maui residents continue their recovery.

Recovery by the Numbers

- FEMA has approved **\$24,111,084** for individuals and households, including:
 - **\$11,620,414** approved for housing assistance; and
 - **\$12,490,669** approved for Other Needs Assistance.
- The U.S. Small Business Administration has approved **\$79,280,900** in disaster loans for affected Maui homeowners, renters and businesses.
- Three Maui County Disaster Recovery Centers are open in Kahului, Lāhainā and Makawao. At the centers, survivors can speak to FEMA specialists, get help applying for disaster assistance, connect with voluntary organizations and access other federal and state resources. The centers are open from 8 a.m. to 7 p.m. seven days a week. Some **6,546** survivors have visited the Disaster Recovery Centers since the first center opened Aug. 16.
- **More than 830** federal responders are on the ground today assisting survivors.

Key Messages

- The American Red Cross is providing financial assistance, temporary housing in hotels, mental health assistance, funeral assistance and other services to people, including survivors who are not eligible for some FEMA programs. In addition to applying for FEMA assistance, survivors are encouraged to register with the Red Cross at **800-RED-CROSS (800-733-2767)** or speak to a representative at any Disaster Recovery Center. **Today is last day to register for Red Cross sheltering assistance.**
- Wildfire survivors can visit the Maui County website (mauirecovers.org) for comprehensive information about re-entry to damaged areas, safety alerts and debris removal. You can also sign up for text or email updates and get answers to frequently asked questions.
 - Check the Lāhainā Re-entry Map for the most current information:
<https://mauicounty.maps.arcgis.com/apps/dashboards/0530ad1257494d00b20093135f843f52>
- Maui wildfire survivors can also apply for Disaster Supplemental Nutrition Assistance, or D-SNAP, benefits starting **Monday, Sept. 18**. D-SNAP benefits can be used to buy food at grocery stores and other authorized retailers that accept electronic benefit transfer, or EBT. **The application period closes Saturday, Sept. 23.** For more information, visit: <https://humanservices.hawaii.gov/blog/hawaii-disaster-snap-program-launches-monday-september-18-2023/>



- Fire debris removal cleanup is one of the major challenges facing residents, business owners and government agencies during recovery from the historic wildfires. Debris removal is taking place in phases to ensure the safety and cultural sensitivities of the affected communities. Learn more: <https://www.fema.gov/fact-sheet/hawaii-wildfires-private-property-debris-removal>
- The U.S. Army Corps of Engineers' Critical Public Facilities team is working with the Hawai'i State Department of Education and FEMA on temporary school planning for West Maui. The power team is supporting FEMA and the State of Hawai'i while plans to transition 13 generators to the state are finalized.
- FEMA has teamed up with the Home Depot in Kahului to provide free information and tips on how to make homes stronger and safer. **FEMA specialists are available 7 a.m. to 5:30 p.m. today through Sept. 23. They will not be at the store on Sunday, Sept. 17.**
- The Small Business Administration is offering low-interest disaster loans to survivors, including up to \$500,000 for homeowners to repair or replace their homes and up to \$100,000 in personal property loans for homeowners and renters to replace damaged or destroyed personal property. To apply to SBA online, or to download applications, go to <https://DisasterLoanAssistance.sba.gov/>; call SBA's Customer Service Center at **800-659-2955**, or email DisasterCustomerService@sba.gov
- Residents who lost their jobs as a direct result of the wildfires and live or work in Maui County can apply for **Disaster Unemployment Assistance**. The application deadline is **Monday, Sept. 25**. To be considered, applicants must be ineligible for other kinds of unemployment assistance. Apply online: huiclaims.Hawai'i.gov/#/
- The **U.S. Department of Housing and Urban Development** is providing a 90-day relief (**until Wednesday, Nov. 8**) from foreclosures of Federal Housing Administration-insured mortgages and home equity conversion mortgages. Homeowners can call the FHA Resource Center at **800-304-9320** or visit hud.gov for more information.
 - HUD-certified housing agencies can provide additional counseling about your post-disaster housing needs. To find a HUD-approved agency, visit hud.gov/findacounselor or call **800-569-4287** or **202-708-1455 (TTY)**.
- Maui County has begun an appointment-based system for collecting DNA from family members of the missing. Call **808-270-7771** or send an email to FAC@mauicounty.gov to schedule an appointment.
 - Family members living on the mainland or outside the United States should continue to call the FBI at **808-566-4300** or go online to HN-COMMAND-POST@ic.fbi.gov for information on how to contribute DNA.
- **The Council for Native Hawaiian Advancement** is connecting survivors to a variety of community support services at its Kāko'o Maui Resource Hub at 70 Ka'ahumanu Avenue in Kahului. **The Resource Hub is open 10 a.m. to 6 p.m. daily.**
- For the latest information on the Maui wildfire recovery efforts, visit mauicounty.gov and fema.gov/disaster/4724. Follow FEMA on social media: [@FEMARegion9](https://twitter.com/FEMARegion9) and facebook.com/fema.

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