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News Release

Upcountry Maui Disaster Recovery Center to Close Oct. 31

HONOLULU – The Upcountry Maui Disaster Recovery Center will close at **6 p.m. Tuesday, Oct. 31**, but FEMA specialists are still available to help with your applications and direct you to local, state and federal assistance programs.

The Upcountry center's location:

Mayor Hannibal Tavares Community Center (Lower Multi-Purpose Room)

91 Pukalani Street

Makawao, HI 96768

Oct. 28: 8 a.m. to 6 p.m.; closed Oct. 29

Oct. 30–31: 8 a.m. to 6 p.m.

Two other Disaster Recovery Centers remain open in Kahului and Lāhainā. Find their address at fema.gov/DRC.

At the Disaster Recovery Center, survivors of the Aug. 8 high winds and wildfires on Maui can get information or referrals to programs offered by FEMA, the U.S. Small Business Administration and other federal, state and local agencies and organizations. You can also learn about the next steps in your recovery although you do not need to visit a recovery center to apply for FEMA assistance.

Even with the scheduled closing, help from FEMA is just a phone call away. Survivors can get answers from specialists at the **FEMA Helpline at 800-621-3362**. Operators speak many languages and lines are open from **1 a.m. to 8 p.m., seven days a week**. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.

It is important to stay in touch with FEMA if you change your address or phone number, even if only temporarily. Missing or wrong information could delay your recovery.

The deadline to apply for FEMA disaster assistance is **Thursday, Nov. 9**. Here are the ways to apply:

- Visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance)
- Use the [FEMA mobile app](#); or
- Call the **FEMA Helpline at 800-621-3362**. If you use video relay service, captioned telephone service or others, give FEMA your number for that service when you apply.
- For an American Sign Language video on how to apply, go to https://www.youtube.com/watch?v=LU7wzRjByhI&list=PL720Kw_OoJlKOhtKG7HM_On_kEawus6FC&index=6

For the latest information on the Maui wildfire recovery efforts, visit [mauicounty.gov](https://www.mauicounty.gov), mauirecovers.org and [fema.gov/disaster/4724](https://www.fema.gov/disaster/4724). Follow FEMA on social media: [@FEMARegion9](https://twitter.com/FEMARegion9) and [facebook.com/fema](https://www.facebook.com/fema). You may also get disaster assistance information and download applications at [sba.gov/hawaii-wildfires](https://www.sba.gov/hawaii-wildfires).

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FEMA's mission is helping people before, during, and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency and/or economic status. If you believe your civil rights are being violated, call the Civil Rights Resource line at 833-285-7448.